

STAR renews its ISO 17100 and ISO 9001 certifications

The Barcelona-based translation agency, STAR Servicios Lingüísticos, has renewed its quality seal according to the ISO 17100 (translation services) and ISO 9001:2015 (quality management systems) standards.

"The quality standards are much more than just a seal", states Michael Scholand, CEO of the Catalan company. "The standards are the foundation of our work. They are best practices reflected in rules that govern our day-to-day. Having clear guidelines allows us to offer a wide range of services with guaranteed quality. That is why we have established processes for the following services: technical translation, software localisation, audiovisual translation, website translation, multilingual DTP, technical writing, interpretation, etc."

"The new focus on risks of the ISO 9001:2015 standard and the need to analyse our context in depth has helped us to work in a more proactive way. We therefore aim to avoid or counteract any negative influence that could undermine our ability to deliver a high-quality service", adds Ester García, Operations and Quality Manager at STAR Servicios Lingüísticos. "The positive satisfaction enquiries that our clients send to us on a daily basis are proof of this."

Find out more about our high-quality language services on the following pages of our website and blog:

- [Certified language services: ISO 9001 and ISO 17100](#)
- [Purchasing high-quality translations \(1/2\)](#)
- [Purchasing high-quality translations \(2/2\)](#)

About [STAR Servicios Lingüísticos](#)

The Barcelona based translation company STAR Servicios Lingüísticos [\[www.star-spain.com\]](http://www.star-spain.com) is part of the STAR group. Founded in Switzerland in 1984; the STAR group currently has 51 offices worldwide and more than 900 employees. The Spanish office, a leading company in translation services and the development of linguistic technology, has experienced continuous growth since its foundation and its clients include prestigious brands such as BMW, Bosch, BSH, Bulgari, Cartier, Leica, Konica Minolta, Lidl, Peugeot, Renault, Roche, Siemens, Toyota and Volkswagen. The key to STAR's success is its capacity to provide its clients with high quality economical solutions for international communication. STAR is certified according to ISO 9001 and ISO 17100.